

PRIVACY POLICY

At Dotmundo we are honest about privacy. To deliver and improve our website, products & services, we collect data from our website visitors. We believe it is important that your private data remains truly private and we adhere to the applicable laws and regulations, more specifically the General Data Protection Regulation ('GDPR').

Dotmundo will never sell, rent, or use the website data for spam purposes.

DATA CONTROLLER

Company details

DotMundo B.V.
Albert Einsteinweg 4
8218 NH Lelystad
The Netherlands

Contact details

hello@dotmundo.io

APPLICABILITY

This privacy policy applies to the processing of data provided by the user's personal information (personal data) or company information, and data obtained from the use of our website (dotmundo.io) or the execution of an agreement we have entered into with you.

DOTMUNDO COLLECTS THIS DATA

(Company) contact information

Contact with Dotmundo: if you ask a question via the contact form on our website (dotmundo.io), we will save your contact details and the content of the conversations. We also save non-personal company data such as bank accounts.

Website visitor data

Data about, among other things, the time you visit us, from which device and whether you visit a page and click on a link.

COOKIES

Dotmundo.io uses cookies to keep our website reliable and secure and to measure performance. For this purpose we collect information about users and visitors, their (surfing) behavior and their devices.

“A cookie is a small file that can be placed on the device with which you visit our website. At that time we place a cookie in which we store certain data. But before we place cookies, we inform you about this in a cookie banner. Here you can decide which cookies you want to accept or decline.”

We currently use so-called statistical cookies. These types of cookies are used to gain insight into the use of our website. A number of these cookies cannot be directly traced back to you as a person. For example, we can only see from the cookie whether you have been to our website before or not. In addition, statistical cookies help us set up our website in an effective and efficient manner. With this data we can improve the operation of our website and we hope to be able to serve you better.

You can disable or delete cookies in your browser settings at any time, either partially or completely. However, without cookies, some features of our website may not function fully. If required, we will explicitly request your consent for the use of cookies.

Cookie list

We update our cookie list from time to time. We cannot guarantee that this list is always up to date. This is mainly because the digital world works very quickly and because we are dependent on the information we receive from other parties, such as Google. You can find more information about the cookies of other parties in the cookie statements of those parties.

THIS IS WHY WE COLLECT YOUR DATA

We think it is important that you can use our website properly. For example, if you want to read more about the products & services of Dotmundo, or when you log in to your Admin account panel to manage your Web3 Top-Level Domains, Web3 domains, partners or customers.

We save your questions sent via the contact form on our website (dotmundo.io), so that we can help you more easily in the future. We also want to improve our own services and help you even better. We also use data such as how much traffic passes through our systems and how you visit our website.

Last but not least, we have to process your company and personal data to execute our agreement with you.

THIS IS HOW WE COLLECT DATA

Dotmundo collects data when you visit our website (dotmundo.io). We also collect data when you contact us via the contact form on our website (dotmundo.io) to request information, ask a question, respond to our website or interact with us in any other way. If we enter into an agreement with each other, we require your company and personal data in order to do so.

DATA SECURITY

We implement effective technical and organizational measures to protect data, with a focus on ensuring data security. However, despite these efforts, processing personal data online may still present security vulnerabilities. Therefore, we cannot guarantee complete data security.

SOCIAL MEDIA

We maintain a presence on social media and other online platforms to engage with interested individuals and inform them about our products & services. In some cases, personal data may be processed outside of the European Economic Area (EEA) by such social media and other platforms. Therefore the general terms and conditions, terms of use, and privacy policies of each respective platform operator also apply. These policies provide important details, particularly regarding the rights of individuals, including the right to access information.

RIGHTS OF THE USER

You may view and adjust all data that Dotmundo processes about you. If you do not want to receive targeted information from us about our services, you can stop this. You may also ask us to delete your data from our systems via hello@dotmundo.io. Please note that in some cases we are not always obligated to do so or even allowed to do this due to laws and regulations. We will of course always let you know why we cannot delete your data in such a case.

QUESTIONS

If you have any questions or comments about this privacy statement, you can always contact us via hello@dotmundo.io. Please, be advised that you can always file a complaint with the Autoriteit Persoonsgegevens in case you are of the opinion that Dotmundo does not comply with the GDPR and has failed to respond to your question or request adequately.



CHANGES TO PRIVACY POLICY

Dotmundo reserves the right to make changes to this privacy statement.

September 2024